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February 15, 2017

Mr. Mike McDonald Sonitrol Verified Security #30 – 3033 King George Blvd. Surrey BC V4P 1B8

Dear Mike,

I am writing to thank the Spruce Grove RCMP and your central station monitoring staff for their outstanding teamwork in apprehending the thief who broke into our compound just after midnight last night. Your monitoring staff detected this thief immediately as he entered our compound and stayed on the line with the 911 operators for the few minutes the attending officers were en route, directing the officers to exactly where this thief was in our yard, and apprehending him without incident.

We went live with your Sonavision Live Monitored Video and Verified Audio Intrusion systems back on December 22, 2016 and are thrilled that they are already paying dividends!

Thank you again to the Spruce Grove RCMP for their outstanding response.

Sincerely,

Dave Crawford
Owner/President