



Mrs. S Dhinsa
Store 048
7908 120th
Surrey, BC

February 26, 2016

Mr. Mike McDonald
Sonitrol Verified Security
#30 – 3033 King George Blvd.
Surrey, BC
V4P 1B8

Dear Mike,

I am writing to say a heartfelt Thank You to Delta Police, Surrey RCMP, their 911 operators and your Sonitrol operators for the great work in catching a thief who attempted to break into our store early Wednesday morning. The response time from the Sonitrol operators and the Police was instant and resulted in an arrest prior to the thief gaining access to the store.

Thank You to the Sonitrol operators for their follow up calls during the night to ensure that we were safe and that the building was secure, and great job in recognising what was occurring so quickly.

Thank You again to the numerous officers from Delta Police and Surrey RCMP who responded. You all do a great job in keeping our ever changing community safe and we are very appreciative of your efforts.

Yours Sincerely,

A handwritten signature in blue ink, appearing to read "Saty Dhinsa", with a stylized flourish at the end.

Saty Dhinsa
Store General Manager
Mark's
7908 – 120th Street, Surrey, BC