

October 7, 2017

Mr. Mike McDonald Sonitrol Verified Security #30 – 3033 King George Blvd. Surrey, BC V4P 1B8

Dear Mike,

I am writing to thank the High River RCMP, their 911 Operators and your Sonitrol monitoring staff for their outstanding coordination in apprehending the thief who broke into our tire compound just before 1:00 AM this morning! Your system and staff detected this thief immediately as he entered the south area of our yard and stayed on the line with the 911 operators for the few minutes the attending officers were on their way to our yard; assisting the officers in apprehending this thief without incident.

We installed your Sonavision Live Monitored Video back in 2015 and have had multiple captures... Thank you again — and thank you as well RCMP!!

Sincerely,

Ryan/Lee Owner

Ward Tires, High River