



October 17, 2016

Mr. Mike McDonald
Sonitrol Verified Security
#30 – 3033 King George Blvd.
Surrey, BC
V4P 1B8

Dear Mike,

I am writing to thank the Chilliwack RCMP and your Sonitrol monitoring staff for their outstanding teamwork in apprehending the thief who broke into our tire compound on Saturday night! Your monitoring staff detected this thief immediately as he entered our yard through a hole he cut in the southwest corner... and stayed on the line with the 911 operators while the responding officers were on the way to our compound – capturing this thief as he was trying to make off with a dozen truck tires.

We installed your VERIFIED Sonavision Lite Live Monitored Video back on May 25th and it has already paid off!

Again, please send our sincere thanks to the Chilliwack RCMP, the 911 operators and your Sonitrol monitoring staff for their terrific work.

Yours Sincerely,

A handwritten signature in black ink, appearing to read "Steve Kinch". The signature is fluid and cursive, with a prominent peak at the end.

Steve Kinch
General Manager
Tirecraft, Chilliwack